## AMENDMENTS TO THE CLAIMS

## Listing of claims:

- (Original): A method of configuring an appliance comprising: sending an electronic data file containing configuration information to the appliance; and automatically configuring the appliance in response to receiving the electronic data file.
- 2. (Original): The method of claim 1, wherein the configuration information is in a markup language.
- 3. (Original): The method of claim 2, wherein the configuration information is in XML.
- 4. (Original): The method of claim 1, wherein the electronic data file is embedded in an email, and further comprising: encrypting the electronic data file prior to sending it to the appliance.
  - 5. (Original): The method of claim 4 further comprising: decrypting the email after being received by the appliance.
  - 6. (Original): The method of claim 5 further comprising: authenticating the email after being received by the appliance.
- (Original): The method of claim 6 further comprising: checking that the cmail has a proper authorization before configuring the appliance.
  - 8. (Original): The method of claim I further comprising: allowing access through a firewall to a particular IP address in response to

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receiving the electronic data file.

- (Original): The method of claim 8 further comprising:
   allowing the particular IP address to modify the appliance through an interactive session.
  - 10. (Original): The method of claim 1 further comprising: authenticating the electronic data file by the appliance.
  - 11. (Original): A method of configuring an appliance comprising: receiving an email containing configuration information; and configuring the appliance based on the configuration information.
  - 12. (Original): The method of claim 11 further comprising: decrypting the email.
  - 13. (Original): The method of claim 11 further comprising: authenticating the configuration information.
- 14. (Original): The method of claim 13 further comprising: allowing access through a firewall to a particular IP address responsive to receiving the email.
- 15. (Original): The method of claim 14 further comprising: allowing access by the particular IF address to the appliance via an interactive menu.
- 16. (Original): The method of claim 15, wherein the interactive menu is part of a browser.

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- 17. (Original): The method of claim 11 further comprising: sending a confirmation email indicating that the appliance was reconfigured successfully.
- 18. (Original): A method of configuring multiple appliances comprising: sending an email containing configuration information for multiple appliances; and the multiple appliances configuring themselves based on the configuration information.
  - 19. (Original): The method of claim 18 further comprising: encrypting the configuration information in the email.
- 20. (Original): The method of claim 19 further comprising: the multiple appliances authenticating the email before configuring themselves based on the configuration information.
- 21. (Original): The method of claim 18 further comprising:
  the multiple appliances authenticating the email before configuring themselves based on the configuration information.
- 22. (Original): A method of communicating with a network comprising:
  receiving an email containing a user identifier; and
  allowing access through a firewall of the network to an IP address corresponding
  to the user identifier in response to receiving the email.
  - 23. (Original): The method of claim 22 further comprising: authenticating the cmail.
  - 24. (Original): The method of claim 22 further comprising: decrypting the email.

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- 25. (Original): The method of claim 22, wherein access through the firewall is allowed for a predetermined time interval.
- 26. (Original): The method of claim 22 further comprising: sending a confirmation email indicating that access was allowed through the firewall.
- 27. (Original): The method of claim 22, wherein the user identifier is the IF address.
- 28. (Original): The method of claim 27, wherein access through the firewall is allowed for a predetermined time interval.
  - 29. (Original): An article comprising:
- a storage medium which stores instructions, the instructions when executed, causing systems to:
  - receive an electronic data file containing configuration information; and configure an appliance based on the configuration information.
- 30. (Original): The article of claim 29, wherein the storage medium further comprises instructions, the instructions, when executed, cause systems to:

  decrypt the electronic data file.
- 31. (Original): The article of claim 29, wherein the storage medium further comprises instructions, the instructions, when executed, cause systems to: authenticate the configuration information.

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